

# BULLETIN

## All Divisions - Urgent Final Reminder



Reference No: AM 40-17

Date issued: 14/12/2016

### **VicRoads' Dealer Online service termination 16 December: You must act now**

Members have been advised that VicRoads' Dealer Online services will be switched off this Friday 16 December, 2016.

VicRoads and VACC have made multiple attempts to contact dealers to migrate them from Dealer Online to a myVicRoads partner account and to have dealers immediately start transacting on their myVicRoads partner account.

Some of the consequences for your business if you do not sign up to and start transacting with the myVicRoads partner account will be:

- If you haven't moved to using a myVicRoads partner account by then, you will no longer be able to transfer vehicles and/ or register new vehicles online.
- LMCTs having to use comparatively inefficient alternatives VicRoads channels to transfer vehicles such as mailing transfer documents to Fuji Xerox (FX) or visiting a Customer Service Centre.
- Importantly, by not signing up and transacting by the 16 December 2016 you will not have access to the short term registration option. VACC has been reminded that the short term registration option will only be available to dealers who have signed up and are using the new myVicRoads partner account.

If you haven't already done so, we encourage you to sign up for a myVicRoads partner account now and start transacting immediately.

#### **What support will VicRoads provide in the transition period?**

VicRoads have confirmed with VACC that any dealers needing assistance with signing up for their myVicRoads partner account can visit VicRoads' online help center for sign up and account help. Here you can also view a short video (6 minutes) that will take you step by step through the sign up process.

If you need extra help you can call the myVicRoads support team on 1300 555 153.

#### **Michael McKenna**

Industry Policy Advisor

Industrial Relations, Policy and Engagement

Level 7 | 464 St Kilda Road | Melbourne Vic 3004

P: 03 9829 1280 | E: [mmckenna@vacc.com.au](mailto:mmckenna@vacc.com.au) | W: [vacc.com.au](http://vacc.com.au)